



WUSB COMPANY ACHIEVEMENTS

COMPANY ACHIEVEMENTS



 **FOCUSED RECOGNITION**

I want to recognise for demonstrating

<input checked="" type="checkbox"/> Results Matter	<input checked="" type="checkbox"/> Own it!	<input checked="" type="checkbox"/> Focused Execution
<input type="checkbox"/> Nurture Trust	<input type="checkbox"/> Tell Me	<input type="checkbox"/> Shared Success

in the following manner:-

WUSB had significantly improved their maintenance performance by achieving more than 99.0% SLA since December 2019 and commendably reduced numbers of ageing case from 52 cases (record as of 23 Jan 2019) to only 3 cases (record as of 28 Mar 2019)

By doing this, you have positively impacted the following key result(s):

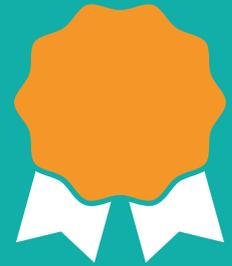
Reduced station downtime, increased good customer experience and brand image

Given by  Date

PETRONAS Cultural Beliefs



COMPANY ACHIEVEMENTS



PETRONAS

14th July 2020

Wangsa Utama Sdn Bhd
No 81, Jalan BP 6/3,
Bandar Bukit Puchong,
47120, Puchong, -
Selangor

Dear Sir,

LETTER OF THE MAINTENANCE'S PERFORMANCE

The overall team has shown good commitment and cooperation in maintaining the PETRONAS Retail Stations up to our standard and satisfactory. With the total of average cases 700 per month, your team managed to achieve and maintain 100% Service Level Agreement. The management team also take the ownership and responsible to ensure the entire worker on the ground follows and meet the PDB's requirement and standard.

Based on recent situation of Movement Control Order (MCO), the team has shown 100% commitment as a front liner to ensure our essential facilities continue in a good shape and intact. Although the technicians' movement are not as smooth as normal routine due to changing of rules imposed at regions, your team managed to stay on course and handled the situation with patient and professional.

The ownership, commitment, responsibility and professionalism showed by the company and the entire team is really appreciated. Keep up the good work and hope we can continue to work together as a team to ensure all the essential facilities are in good condition.

Yours sincerely,

Wan Zaharah Mahamad Nazar
Head, Engineering Solutions,
PETRONAS Dagangan Berhad

PETRONAS DAGANGAN BERHAD INCORPORATED IN MALAYSIA

PETRONAS Customer Experience Centre
Ground Floor, The Place @ Ampang, PT27M23 (Lot 26904)
Jalan Kerja Air Lama, 68000 Ampang, Selangor Darul Ehsan, Malaysia
T: 1 300 88 8181 F: 1 300 88 8345
www.petronas.com



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13th July 2020
GCF/CA/2.6a/013/20/MU

Puan Nik Ruhana Bt. Nik Husin
Managing Director,
Wangsa Utama Sdn Bhd,
No 81, Jalan BP 6/3,
Bandar Bukit Puchong,
47120, Puchong,
Selangor Darul Ehsan.

Dear Puan Nik Ruhana,

LETTER OF RECOGNITION

On behalf of the Group Corporate Facilities Malaysia Airlines Group, I hereby would like to extend our appreciation for the amazing work done by Wangsa Utama Sdn Bhd.

Overall team diligence, commitment and cooperation to ensure Malaysia Airlines Group facilities at South Support Zone (KLIA) and Malaysia Airline Berhad Academy Building at Kelana Jaya continue to be in good shape is highly appreciated as well as dedication to always go the extra mile ever since 1st MCO announcement on March 17th in order to achieve the best possible results are really admirable.

Group Corporate Facilities Malaysia Airlines Group knows the amount of effort that Management of Wangsa Utama Sdn Bhd has put into the task and we want to assure you that your efforts are recognized. We hope that everyone can keep the momentum to ensure our facilities are continuously in good condition well maintained.

Once again, we would like to express our sincerest gratitude to your esteemed company. Thank you so much!

Yours sincerely,
For MALAYSIA AIRLINES BERHAD


MOHD SHAHRIZAL MOHD KHALIF
Head, Group Corporate Facilities

MALAYSIA AIRLINES BERHAD (1118944-K)
1st Floor, Administration Building, Southern Support Zone,
KLIA, 640 00 Sepang, Selangor, Malaysia.



malaysia 
AIRWAYS



WANGSA ULTIMA SDN BHD

COMPANY ACHIEVEMENTS



19 November 2020
REF: CSM/17/2020/88

En Khairil Adli
Wangsa Ultima Sdn. Bhd
No. 81, Jalan BP-6/3,
Bandar Bukit Puchong,
47120 Puchong, Selangor
MALAYSIA

Keselamatan & Bkg En Khairil

APPRECIATION

On behalf of MAB Kargo Management Team and Employees, I would like to express our gratitude and appreciation for your organisation's support during the recent COVID-19 crisis at ACC. The contribution has helped us in ensuring all disruption are kept to as minimum as possible and retained our customer's confidence in us.

You and your team have provided an admirable commitment throughout the strenuous period and your prompt actions were commendable. Please convey my recognition and appreciation to everyone on your team, as the famous quote saying, *'Alone we can do so little, together we can do so much'*.

We look forward to many more years of working together with you and wish you every success.

Stay Safe!

Best regards,

IBRAHIM MOHAMED SALLEH
Chief Executive Officer
MAB KARGO SDN. BHD.

maskargo

MAB KARGO SDN BHD
(009923882) (1888-1)
14 Floor, Advanced Cargo Centre,
93JA, 64000 Sepang, Selangor, Malaysia



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Certificate of Achievement

This is to Certify that

WANGSA ULTIMA SDN. BHD.

0120100407-NS128681

Grade Registered : G7

has been evaluated according to the SCORE criterias set by the Board and

has achieved the rating of



(3 Star)

for the year

2020

(Valid until 11/08/2022)

Good management and technical capabilities, compliance to best practises and good project management.

Ketua Eksekutif

Lembaga Pembangunan Industri Pembinaan Malaysia

12/08/2020



SC046148

